



**MEMBER SERVICES REPRESENTATIVE  
FULL-TIME POSITION**

Casera Credit Union was founded in 1951 on a foundation of co-operation and community commitment. We believe that the foundation of our success is our people. We are currently seeking outgoing, friendly and motivated individuals to join our team as Member Service Representatives (MSRs).

**The Position:**

Reporting to the MSR Supervisor, the successful candidates will provide members with a variety of services related to the promotion and sales of cash and non-cash products and services, inclusive of deposits, withdrawals, bill payments, money orders, bank drafts, investment and registered products, with courtesy and accuracy. You will respond to member and potential member inquiries, analyze needs and assist members to utilize the product or service which best meets those needs.

**The Person:**

The ideal candidates are people-focused and helpful in nature with a high attention to detail. They are organized and possess strong communication and problem solving skills while being polite and professional. They enjoy being part of a team while providing exceptional service to our members.

A minimum Grade 12 education and basic computer knowledge is required. Additional education, sales & service experience and experience in the financial services industry is considered an asset.

Currently Casera Credit Union operates a Monday to Friday schedule. Travel between our three Winnipeg branches could be required.

**Contact:**

Salary will be based on qualifications and experience and includes a comprehensive benefit package.

Please forward your cover letter and resume to [careers@caseracu.ca](mailto:careers@caseracu.ca) by 5:00 p.m. on Wednesday, October 28, 2020.

Casera Credit Union would like to thank all applicants for their interest, however, only those selected to complete the next step in the application process will be contacted.